

Getting to the circuit

ExCeL London

Royal Victoria Dock, 1 Western Gateway, London E16 1XL

By public transport

Arrive to the Custom House station on Elizabeth line, or arrive to Custom House or Prince Regent stations on Docklands Light Railway (DLR).

For information about the step-free access on the stations and how to plan your journey please refer to <https://tfl.gov.uk/travel-information/improvements-and-projects/improving-accessibility> guide from TFL.

By car

Public transport is recommended to attend the event.







If you are arriving by car there are existing public car parks in close proximity to the ExCeL.

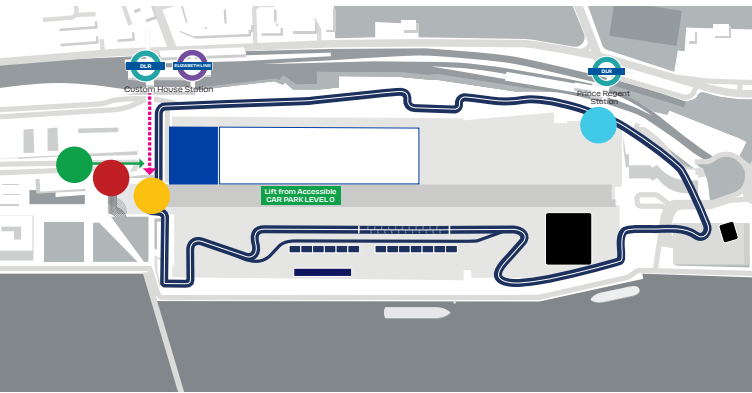
If you require a accessible parking space please contact London@fiaformulae.com to reserve a space.

Use E16 1XL postcode to arrive to the correct entrance for the car park (Please see the maps in this brochure).

By taxi

There is a designated taxi rank at the event, which is located at Western Gateway, London E16 1DR.

-  **EAST ENTRANCE** The closest public transport hub is Prince Regent (DLR), which has a lift available within a distance of 98m.
-  **WEST ENTRANCE** Main Entrance for the event, from Custom House station on Elizabeth Line (TFL/DLR), which has a lift available within a distance of 180m.
-   Access route from Custom House station to West Entrance (main entrance) is step free.
-  **TAXI RANK** Access route from taxi rank to the West Entrance is via an inclining ramp with a gradient of no more than 1:15 from level 0 up to level 1.
-  **UNDERCROFT CAR PARK** Access route from the Undercroft car park to the event entrance will be via S4/N4 entrances which has at level 0 with a lift up to level 1.



Accessible parking

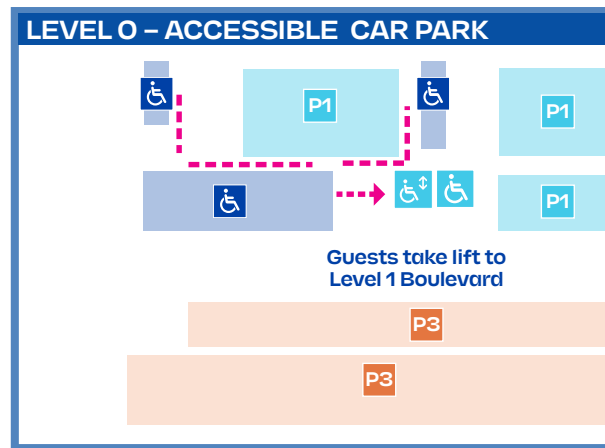
Accessible parking facilities: There are suitable bays for disabled drivers in the Undercroft car park at the event. These parking spaces can accommodate vehicles that do not exceed the following dimensions : 1.9m in height, 5.9m in length and 3.6m in width. If your vehicle exceeds this dimensions we have alternative parking spaces available near the West Entrance Taxi rank which have no height restriction.

Address for accessible parking: Please use the postcode E16 1XL to arrive to the correct entrance to the event.

There is a limited capacity on parking spaces, we will confirm reservations on a first come, first serve system.

The Undercroft car park opens at 09:00 and closes at 20:00.

To request an accessible parking space, please send an email to: london@fiaformulae.com you will then be requested to complete a request form.



2023 HANKOOK LONDON E-PRIX

Accessibility Information Pack

Please contact us at London@fiaformulae.com if you have any further enquiries.

If you need further assistance please scan the QR Code or contact the accessibility information desk at +44 7443725813 on event days.



At Formula E accessibility is important

In this brochure you will find useful information ahead of your attendance at the 2023 Hankook London E-Prix.

This information is also available on the website <https://www.fiaformulae.com/en/races/2022-23/r16-london>.

If you have any further enquiries ahead of the event please contact at London@fiaformulae.com, at the event day please visit the Accessible Information Desk at the West Entrance.

The 2023 Hankook London E-Prix takes place on the 29th and 30th of July at the ExCeL London.

About the venue

ExCeL is a large venue with a central boulevard 600m long. All public entrances allow for access by wheelchair via low gradient ramps and automatic doors. Once inside the venue, all floors are level, offering unobstructed access.

Accessible information desk

At the West Entrance you will find the Formula E Accessible information desk where you will be able to find information about the event and the Accessibility Information Pack, ask for assistance and request the ExCeL London services listed here.

Guide dogs

Formula E welcomes all Guide and Assistance Dogs. Guide and Assistance Dog owners have important rights under the Equality Act 2010 meaning they are legally permitted to enter establishments where the public are admitted.

Quiet room

A quiet room will be available at the event and it can be used for breastfeeding, expressing milk, prayer, meditation, or for neurodivergent guests, disabled guests, or anyone in need of a moment of quiet when feeling overwhelmed.

Event timetable

Saturday & Sunday race day timings		
Start	End	
09:00		Undercroft car park opening
09:30		Event Opening
10:30	11:00	Free Practice
12:40	13:55	Qualifying
17:04		2023 HANKOOK LONDON E-PRIX
18:00	18:30	Podium
19:30		Event Close
20:00		Undercroft car park close

ExCeL London available services for disabled guests

Mobility scooter hire

Mobility scooters are free of charge to hire. They are subject to availability so please email your enquiry to info@excel.london and ExCeL London will confirm if there is one available for you to borrow.

A form of ID (such as a driving licence, a passport, etc.) will be held as surety for the daily period of the loan.

Accessible toilets

There are 40 toilets for disabled visitors located throughout the building. You'll find them near the Business Services centre, located on level 0 between hall entrance N4 and S4, the ICC conference suites on Level 3 and the restaurants and cafes on Level 1 and Level 2.

Please refer to the map in this brochure.

Wheelchair hire

Wheelchairs can be hired free of charge, at the event day please visit the Accessible Information desk at the West Entrance.

Please note it is not possible to pre-book wheelchairs as they are available on a first come, first served basis. A form of ID (such as a driving licence, a passport, etc.) will be held as surety for the daily period of the loan.

The venue facilities and features

Provision has been made for non-visual indication of stair locations for those with impaired vision. Strong tactile differences in paving are provided to indicate hazardous areas, e.g. dock edge indicated by cobble stone surface.

Door vision panels giving a zone of visibility between 900mm and 1500mm above floor level are provided on all public access doors.

Self service equipment such as cash point machines are located at levels suitable to wheelchair users. Bars and self-service counters and the seating areas are accessible to wheelchair users.

Pictographic signs and symbols have been used to guide people around the building.

